

University of Tennessee Libraries Liaison Services

Liaison Expectations

Liaisons are expected to pursue activities in each of the areas identified in the "How Liaisons Engage" section of the Liaison Profile Task Force report (Engagement and Outreach, Teaching and Learning, Research and Scholarly Communication, and Stewardship and Collections).

Liaisons will proactively develop ongoing relationships with faculty, staff, and students in order to understand and support their teaching, learning, and research needs.

Informed by identified needs and professional trends, liaisons will develop and share relevant expertise, build strategic partnerships, design instructional programs and learning materials, and engage in continuous communication and outreach.

Liaisons will communicate user needs and expectations to relevant units within the library, maintain awareness of the array of library services, and make and receive referrals.

Liaisons will actively participate in small groups (including subject groups) to identify and accomplish shared tasks Liaisons will collaborate to create, evaluate, and promote collections that support research, scholarship, and teaching.

Liaison Guiding Principles

Small groups are the primary organizational unit for liaison activity

Liaison relationships/engagement guide the development of their expertise, and inform their activities

The Liaison Program must be positioned to dynamically respond to emerging needs on campus

Communication Communication Liaison activities are intertwined with other units throughout the library