

LIAISON PROGRAMS ANNUAL REPORT 2021-2022

HIGHLIGHTS OF THE YEAR

- Engagement and instruction grew in raw numbers and complexity in response to evolving departmental needs.
- Subject LibGuides redesigned for usability and accessibility
 - Year in review

Narrative

Subject Librarian instruction and consultations grew by 84%. Online presentations decreased by 15%, while in-person presentations increased by 98%. Subject librarians responded to changes on campus by increasing their in-person engagement while maintaining many of the lessons learned during virtual-first years.

Subject librarians continue to interact collaboratively with many other library departments to meet the needs of the UT community with library services, collections, spaces, and expertise.

TEACHING, LEARNING, & INNOVATION

Liaison Programs Subject Librarians taught _58_% of courses documented in the annual statistics. They also worked with other units to update the subject LibGuides to meet the usability best practices outlined by the Libguides Working Group and to meet the new accessibility guidelines.

Several subject librarians used the tools provided by Teaching and Learning Programs to begin piloting how to integrate course resources into Canvas.

EMPOWERING RESEARCH

Subject librarians provided highly customized engagement to meet the specific needs of their assigned departments. They help make the vast array of potential library resources understandable based on their detailed knowledge of the department.

- Attending academic departmental meetings and events
- Participating in departmental orientations as well as a virtual welcoming event open to all departments
- UT Libraries Philosophy of Access to Research, Scholarship, and Cultural Heritage.
- 2022 Open Education Awards

- Data Visualization Colloquium
- Thesis committee membership and participation in the thesis defenses
- Workshops and events focused on scholarship and lifelong learning.
- Sending customized departmental-focused newsletters that highlight existing library services/ collections and spaces, as well as keep patrons up to date on new developments
- Participation in Centers of learning and scholarship on and off campus.
- Library representatives' meetings providing an overview of library services
- Fall Coffeehouses 2021
- Knoxville Museum of Art: Global Asia
- Ready for the World Series

Subject librarians comprised a significant portion of all research assistance and were key partners in staffing the reference desk with a total of 34 in-person and 985 virtual consultations.

COLLABORATIVE COLLECTIONS

- Liaison Programs strengthened collaboration with Collections Strategy by instituting regular meetings with all subject librarians, as well as improving communications through the Collections Committee.
 - Helped inform policies and procedures, including a revised Textbook policy
 - Related budget impact: The collections budget.

Subject librarians are inseparable from many collections decisions, working collaboratively with other units to ensure that our collections meet patron needs. A particular highlight over the past year has been the initiative of several subject librarians to actively work to diversify collections in their areas. This will be expanded in the coming year.

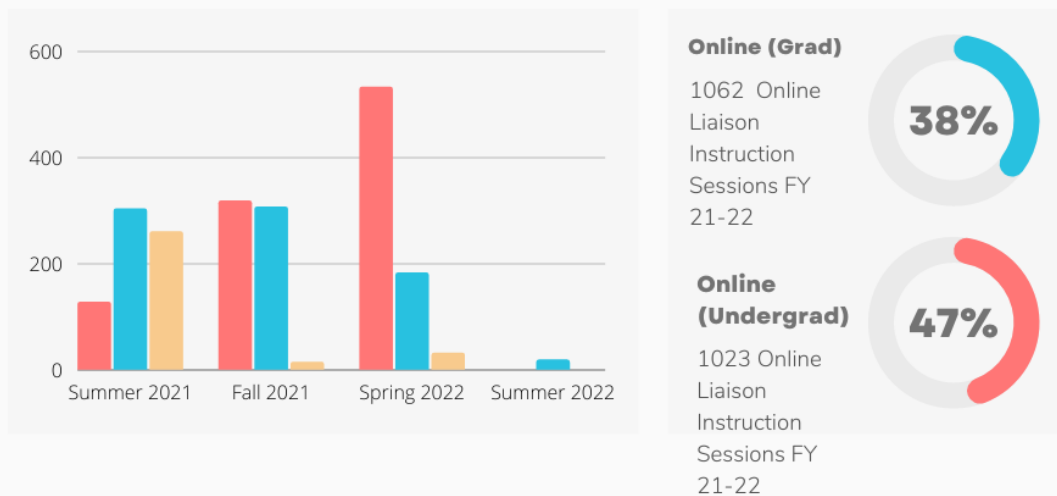
ORGANIZATIONAL EXCELLENCE

- Campus Diversity Action Plan (DAP)
- Black Library Workers Mingle events
Big Orange Welcome
- Campus Community Fair
- Library Departmental open house mingles

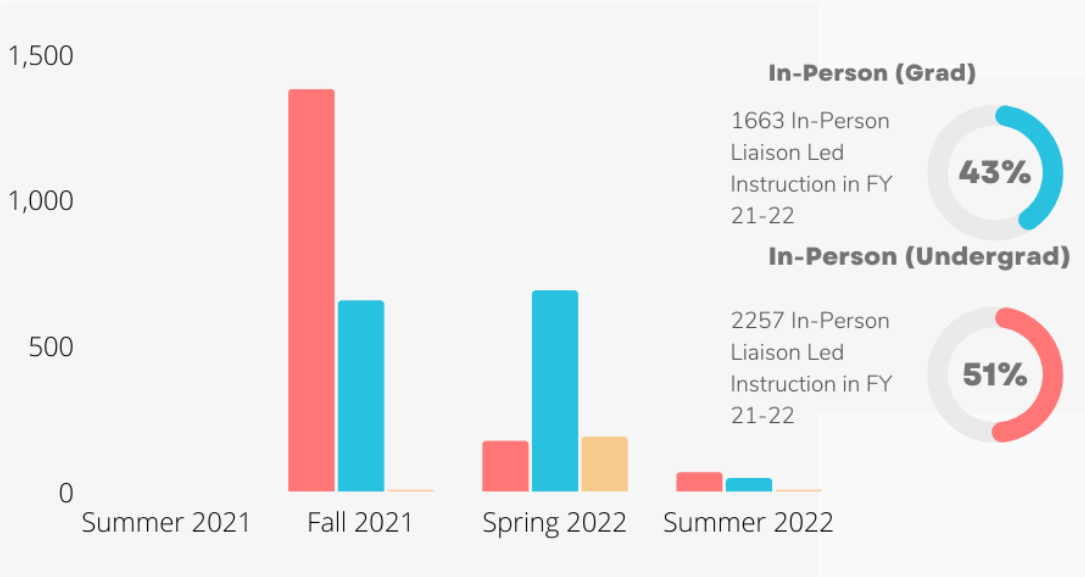
- Collaborative communication between departments and liaisons
- Liaison integrated social media interactions
- Campus inter-department meetings and events
- Vol is a Verb Committee

DEPARTMENTAL STATISTICS AND DATA

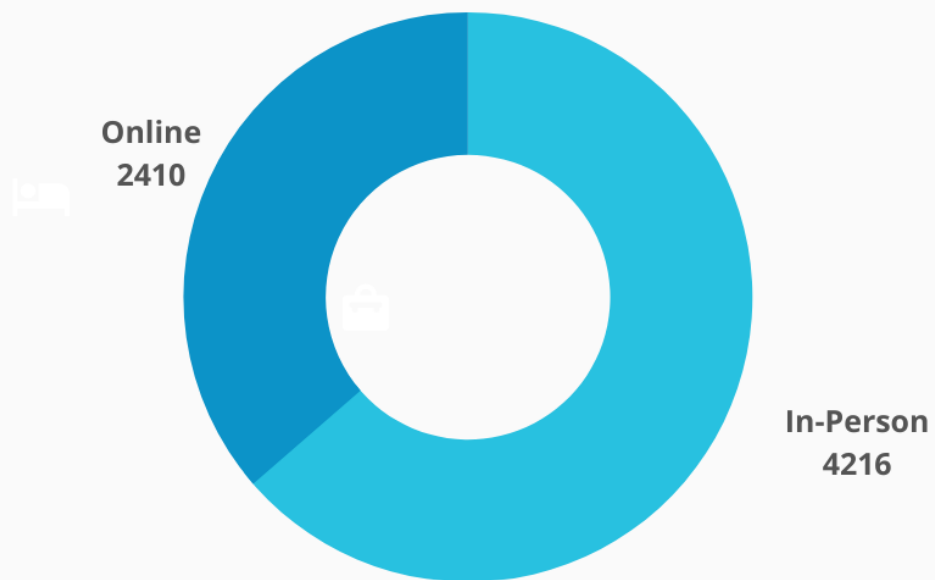
FY 21-22 ONLINE LIBRARIAN LED INSTRUCTION BY GROUP



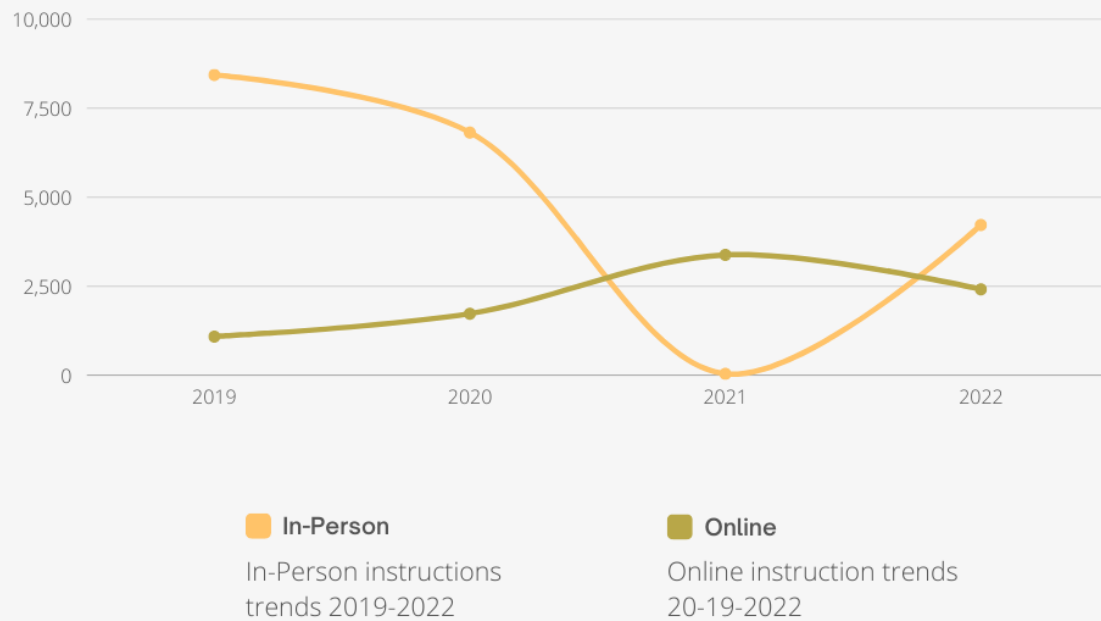
FY 21-22 IN-PERSON LIBRARIAN LED INSTRUCTION BY GROUP



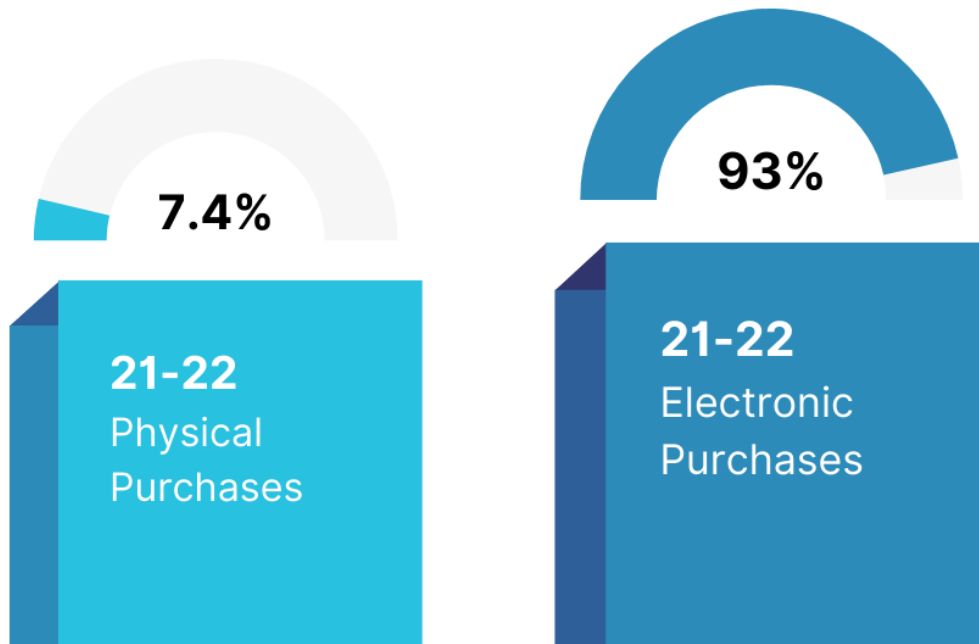
FY 21-22 LIBRARIAN LED INSTRUCTION IN-PERSON AND ONLINE TOTALS



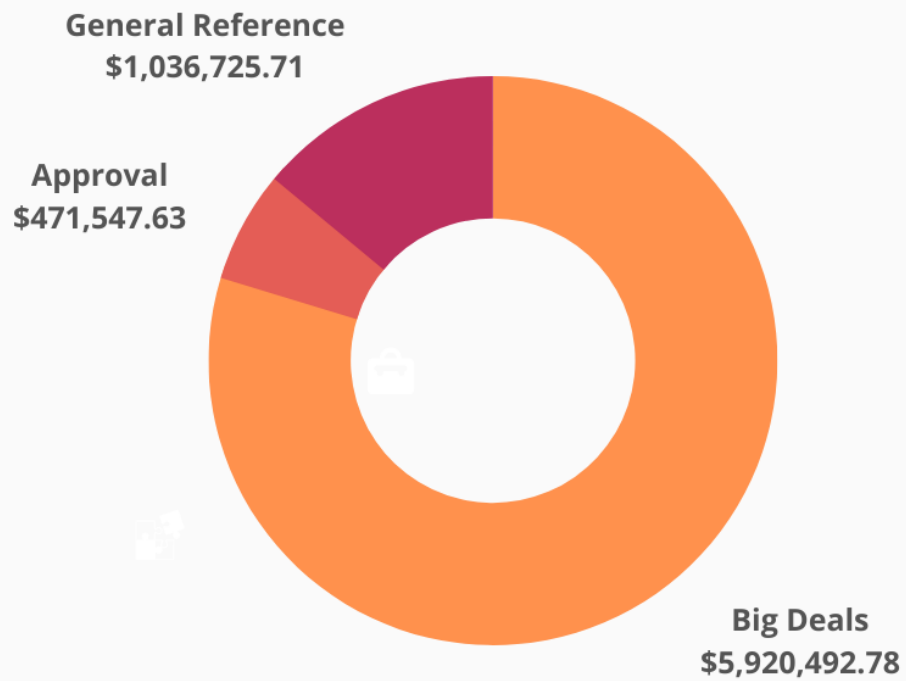
FY 19-22 LIBRARIAN LED INSTRUCTION IN-PERSON AND ONLINE TRENDS



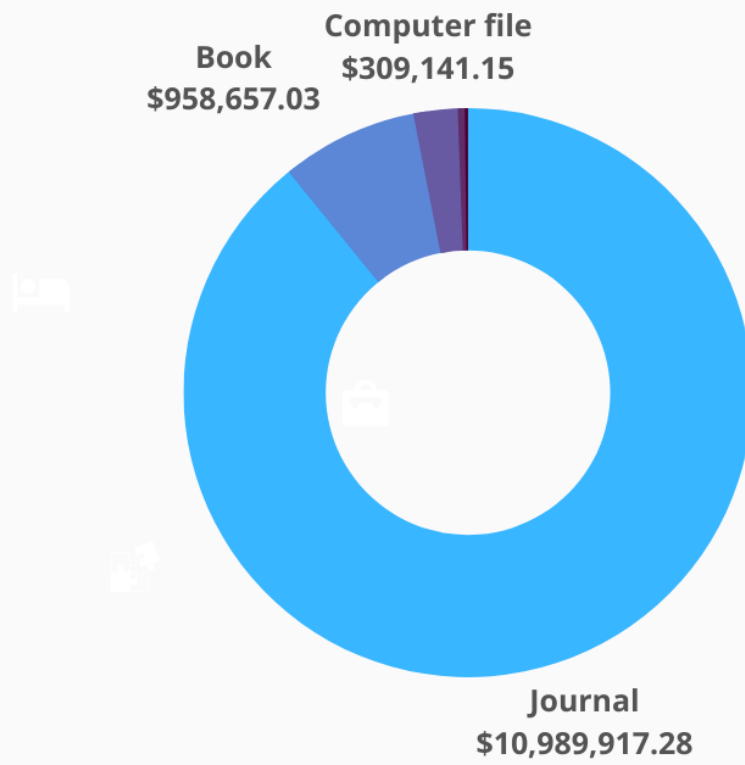
**FY 21-22 LIBRARIAN COLLECTIONS
SPENDING
ELECTRONIC VS PRINT**



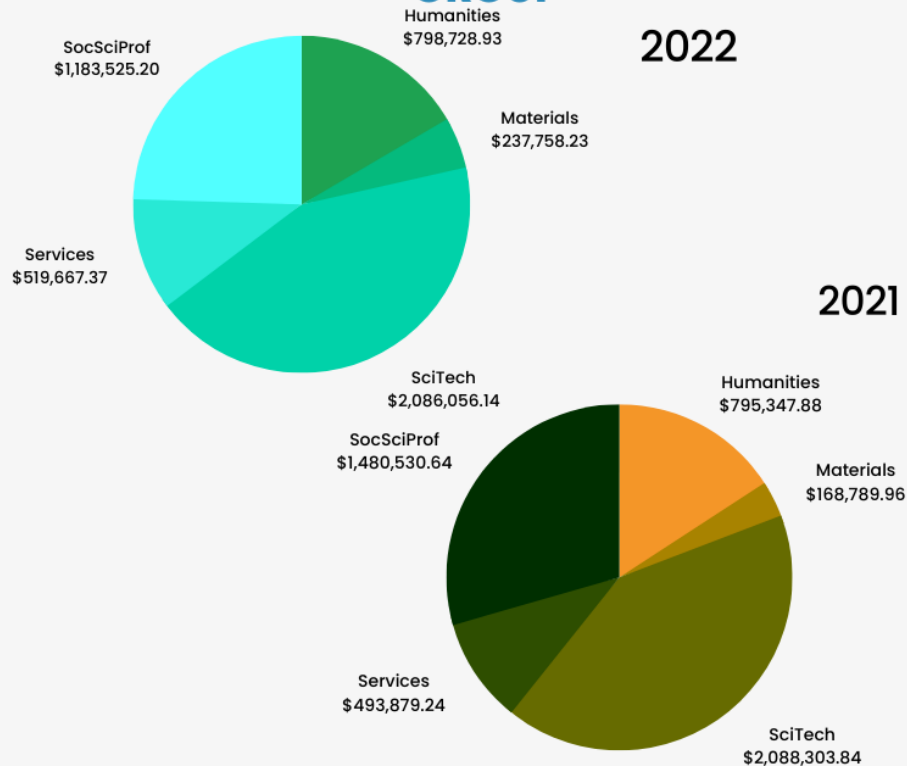
FY 21-22 LIBRARIAN EXPENDITURES BY PACKAGE



FY 21-22 LIBRARIAN EXPENDITURES BY FORMAT



FY 21-22 LIBRARIAN EXPENDITURES BY FUND GROUP



BUDGET IMPACT:

FY 2021-22 SLA/GSLA Budget Allocation: \$13,008.84

FY 2021-22 Total Subject Librarian Collections Spending: \$4,068,310.27

LOOKING FORWARD

TEACHING, LEARNING, & INNOVATION

Utilize the Canvas integration opportunities created by Teaching and Learning Programs to provide subject-specific content and connect with students and instructors

EMPOWERING RESEARCH

- In collaboration with the Scholars Collaborative, develop skills, programming, and engagement centered on the Opening Research initiative.
 - Develop and share best practices for assessing departmental needs to facilitate even more effective engagement
 - Plan another library representatives meeting

COLLABORATIVE COLLECTIONS

- Collaborate with other units to develop guidelines and evaluate physical collection items for deaccession/retention decisions.
- Develop more diverse collections by establishing and sharing relevant best practices
- Assist individual departments on campus in completing their diversity goals (when applicable)
- Foster a workplace environment that attracts and retains excellent employees in an atmosphere of rapid change and shifting work modalities
- Evaluate how liaison programs can evolve to collaboratively meet patron needs in the context of the campus organization, the changing budget model, and other relevant trends
- Pilot light task forces to meet short-term emerging needs and build on our culture of small working groups.

FY 2022-23 BUDGET IMPACT:

Equipment: \$ 7957.9

SLA/GSLA Allocations: \$ 22320

Total Collection Fund Allocations: \$375,000.00

DEPARTMENT PROFILE

UT LIBRARIES Liaison Programs

Subject Librarians develop relationships that connect the UT Libraries with the UT community while providing expertise and support throughout the information life cycle. Subject librarians work collaboratively and across library departments to engage the UT community with library services, collections, spaces, and expertise. The needs of every department differ, and so do the services (and referrals) provided by the librarian, which commonly include research assistance, scholarly

communication support, citation management, creating instructional lessons and Libguides, and collection development. They also facilitate the UT Libraries' continual improvement by representing user needs within the library. <https://www.lib.utk.edu/askusnow/subject-librarians>

People

Teresa Berry, Assistant Head, Liaison Programs, tberry0@utk.edu, Hodges Library, 865-974-8685

Donna Braquet, Biology & Child and Family Studies Librarian, dbraquet@utk.edu, Hodges Library, 865-974-0016

Shaina Destine, History Medieval and Renaissance Studies Librarian, sdestin1@utk.edu, Hodges Library, 865-974-4351

Melanie Dixon, Health Sciences Librarian, melanie-dixon@utk.edu, Hodges Library, 865-974-4351

Brianne Dosch, Social Sciences Data Librarian, bdosch@utk.edu, Hodges Library, 865-974-8165

Peter Fernandez, Head, Liaison Programs, pfernand@utk.edu, 865-974-2886

Niki Kirkpatrick, Health Sciences Librarian, niki@utk.edu, Hodges Library, 865-974-4468

Judy Li, Business Librarian, pli9@utk.edu, Hodges Library, 865-974-0013

Greg March, Map & Government Information Librarian, gmarch@utk.edu, Hodges Library, 865-974-3878

Steven Milewski, Digital Media Technologies & Social Work Librarian, smilewsk@utk.edu, Hodges Library, 865-974-2647

Allie Roberts, Library Supervisor II, robertsa@utk.edu, Hodges Library, 865-974-6949

Molly Royse, Humanities Librarian, mroyse@utk.edu, Hodges Library, 865-974-3652

Allison Sharp, Modern Foreign Languages & Literatures and International Education Librarian, asharp9@utk.edu, Hodges Library, 865-974-9042

Calantha Tillotson, College of Communication and Information Librarian, ctillot1@utk.edu, 865-974-9015

Louisa Trott, Cinema Studies and Theatre Librarian, ltrott1@utk.edu, 865-974-6913

Graduate Assistants:

Kristen Day, Graduate Student Assistant, kday13@vols.utk.edu

Departmental organization chart

